REMARKS

Claims 1-10 are pending in the application. It is gratefully acknowledged that Claims 6 and 7 have been objected to as being dependent upon a rejected base claim, but would be allowable if rewritten in independent form to include all of the limitations of the base claim and any intervening claims. The Examiner rejects Claims 1, 3, 5, 9 and 10 under 35 U.S.C. §102(b) as anticipated by Tam (U.S. Patent No. 5,526,403). The Examiner rejects Claims 1-5 and 8-10 under 35 U.S.C. §103(a) as being unpatentable over Cashman (U.S. Patent No. 6,157,836) in view of Murata et al. (U.S. Patent No. 4,962,524) or Tanaka et al. (U.S. Patent No. 5,058,151) or Shinozaki (U.S. Patent No. 5,303,284) or Kyronlahti et al. (U.S. Patent No. 5,452,354) or Tam.

Regarding the rejections of independent Claims 1, 3, 5, 9 and 10, and based on the cited references and the Examiner's comments in paragraphs 2 and 12 (on page 18) relating to claiming in the alternative, independent Claims 1, 3, 5, 9 and 10 have been amended to recite that there are <u>at least two</u> service options. As Tam neither teaches nor discloses the use of at least two service options, and as neither Cashman, Murata et al., Tanaka et al., Shinozaki, nor Kyronlahti et al. teaches or discloses this element, withdrawal of the rejections of Claims 1, 3, 5, 9 and 10 is respectfully requested.

Independent Claims 1, 3, 5, 9 and 10 are believed to be in condition for allowance. Without conceding the patentability per se of dependent Claims 2, 4 and 8, these are likewise believed to be allowable by virtue of their dependence on their respective amended independent claims. Accordingly, reconsideration and withdrawal of the rejections of dependent Claims 2, 4 and 8 is respectfully requested.

Accordingly, all of the claims pending in the Application, namely, Claims 1-10, are believed to be in condition for allowance. Should the Examiner believe that a telephone conference or personal interview would facilitate resolution of any remaining matters, the Examiner may contact Applicants' attorney at the number given below.

Respectfully submitted,

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